

# Food Allergy Awareness Training – Level 1

This level of food allergy awareness training is appropriate for all employees working within a food service business, to be given either at their initial induction program or for existing employees, as an introduction to allergies and the EU Food information regulations. It will enable them to understand how it affects the business they are working within and their responsibilities within the organisation.

The training is suitable for all levels of staff to obtain basic knowledge of allergens and the controls needed to manage the food allergen, coeliac and intolerant customer and ensure that staff know how to handle allergy queries as and when they arise.

## Allergen e-learning – online

Our Level 1 food allergy awareness course takes approximately 30 minutes and is suitable for all staff within a food service business both front and back of house. The course gives a basic understanding of food allergies, intolerances and coeliac disease, the law, the 14 major allergens and reducing cross contamination risks.

There are questions throughout the module and a final 20 question quiz at the end. On completion a certificate will be awarded.



The module is ready as an off the shelf product, or adaptations can be made to customise the training to suit individual businesses and brands to align with their allergen policy. Costs for these changes would be appropriate to the number of licences purchased and the changes required.

The off the shelf training is priced at £20.00 per licence (user), discounts are appropriate for 50 or more users.



If you currently use a Learning Management System (LMS) system to host your training the module could be purchased to use on your LMS, or you can review the LMS offered by our provider who can supply costs on request.

## Induction booklet – face to face or independent learning

E-Learning is not always a preferred method of learning and as an alternative method we can offer an induction booklet, offering all the vital information for the learner with questions at the end of each section. This document can also include links to your business's allergy policy documents for further reading.

This method offers the employee either a self-learning option or can be used in a 1:1 training session with their manager. There is a sign off at the end of the booklet to ensure due diligence of the training and ensure that the employee has read and acknowledged the allergy policy. This section can be copied or removed for filing on an individual's training record. The book would then be retained for future reference by the employee.

This booklet can be branded and the content adapted to fit in with company policy and regulations as appropriate locally. Prices are subject to customisation, branding and numbers required. To find out more about level 1 training or other more in-depth food allergy awareness or food safety training please contact us on 07732637292 or [consultancy@fatc.co.uk](mailto:consultancy@fatc.co.uk).